

WEBSITE PRIVACY POLICY

1. INTRODUCTION

Wandering in Africa Pty Ltd t/a Wandering Travel CO. (**we, our, or us**) respects your privacy and is committed to protecting your personal information. Your privacy is important to us.

This privacy policy (**Policy**) applies to you when you access this website (www.wanderingtravelco.com), and the products and/or services that we offer (**Content**).

This Policy is a legally binding agreement that governs our rights to process your personal information, and our associated obligations to you.

Please read this Policy carefully. You must not access the Content if you do not agree to the terms of this Policy.

We may amend this Policy from time to time. Unless required by law, we will not provide you with notice of such amendments. Each time you wish to access the Content, please review this Policy and familiarise yourself with any amendments that may have occurred.

This Policy was last updated on 29th June 2024

2. PERSONAL INFORMATION

Under this Policy, any reference to **personal information** means "personal information" as defined in the Protection of Personal Information Act, No. 4 of 2013 (**POPIA**).

Personal information includes, among other things, a name, physical address, email address, identity number, registration number (if you are a juristic person) and email address.

When you use this website or communicate with us, we collect certain personal information about you. We may also collect personal information about you from duly authorised third parties.

We use your personal information to provide our website, and products and/or services to you.

We do not intentionally collect or process "special personal information" as defined under POPIA and make every attempt to limit the collection and processing of same.

We do not envisage that any decisions will be taken about you using automated means, and we will notify you by updating this Policy if this position changes.

3. COOKIES

Our website may make use of cookies to personalise your user experience and improve our service to you.

Cookies are information that you send to us about your browsing preferences and are saved as text files on your browsing device.

Cookies improve our service to you, and do not give us access to your browsing device or to any of your personal information other than that which you choose to share with us.

4. PURPOSE

Under POPIA, we may only process your personal information for the following reasons:

- (a) **Consent.** In certain limited instances, we will only process your personal information with your prior, specific and informed consent.
- (b) **Agreement.** We will process your personal information to the extent that it is necessary to conclude or perform our obligations under any agreement that we have with you.
- (c) **Legal obligations.** We will process your personal information when we are subject to a legal obligation to do so.
- (d) **Legitimate interests.** In most cases, we will process your personal information in line with legitimate business interests.

Please contact us if you have questions about the legal basis on which we process your personal information.

5. CONFIDENTIALITY

We will keep your personal information confidential and only disclose it in accordance with this Policy, with your specific and informed consent or if required by applicable laws.

Where applicable, we will enter into written agreements with the recipients of your personal information to ensure that they comply with the provisions of this Policy, process your personal information in accordance with POPIA and have adequate levels of protection and security.

6. YOUR RIGHTS AND OBLIGATIONS

Withdraw consent. You may withdraw any consents that you have provided to us and prevent further processing of your personal information if there is no other legitimate ground upon which we can process it.

Object. On reasonable grounds, you can object to us processing your personal information.

Access. In certain circumstances, you have the right to access your personal information that we hold and to verify that it is lawfully processed.

Correction, destruction or deletion. In certain circumstances, you may require us to correct any of your personal information that is inaccurate or to erase your personal information if there is no

lawful basis for us to retain it. In certain circumstances, we must retain your personal information for certain periods as required by law.

Restrict. In certain circumstances, you may require us to restrict our processing of your personal information.

Complain. You may complain to the South African Information Regulator (**IR**) if you believe that your personal information has been processed in a manner that is non-compliant with POPIA. The contact details for the IR are:

SALU Building, 316 Thabo Sehume Street, Pretoria

Tel: 012 406 4818

Fax: 086 500 3351

Email: infoereg@justice.gov.za

7. CHANGES TO YOUR PERSONAL INFORMATION

You must inform us of any changes to your personal information to ensure that it remains accurate.

8. RETENTION

This Policy also applies when we retain your information.

We may be required to retain your personal information under applicable laws or for legitimate business purposes. We will only retain your personal information for the purposes explicitly set out in this Policy.

We may keep your personal information indefinitely in a de-identified format for statistical purposes.

9. SECURITY MEASURES

We implement appropriate technical and other security measures to prevent the loss of or unlawful access to your personal information. We protect your personal information by using a suite of data encryption, firewalls and other electronic safeguards, and limit access to your personal information to only those of our authorised representatives that require access to perform their designated duties.

10. DATA BREACH

Where required by law, we will report any loss, misuse or alteration of personal information to the IR and to the persons involved.

11. CROSS-BORDER TRANSFER

Your personal information is processed by us in South Africa.

We may transfer your personal information outside of South Africa if our service providers (e.g. cloud-based website host) are foreign or use foreign systems. You expressly agree that we may transfer your personal information outside of South Africa for such purposes.

We will only share your personal information outside of South Africa with recipients who have laws similar to POPIA that apply to them or have entered into a written agreement with us to ensure that they comply with the provisions of this Policy, process your personal information in accordance with POPIA and have adequate levels of protection and security.

12. NOTICES

You agree that:

- (a) we may communicate with you by electronic means including, without limitation, email or messages sent on this website (**Electronic Communication**); and
- (b) all notices and other communications provided to you by Electronic Communication meet the legal requirements for such communications to be in writing provided that they are given in the English language.

You choose as your *domicilium citandi et executandi* (i.e. address for the service of legal notices) (**Domicilium**) the email address that you provide to us either on this website or directly. You may, by written notice to us, change your Domicilium to another email address. Such change will be effective 10 days after such notice is received by us.

We choose as our Domicilium – info@wanderinafrica.com

Any Electronic Communication is deemed to be received at the same time as it was sent.

Despite the above, any notice actually received by you or us is deemed proper notice regardless of the method of delivery.

13. GOVERNING LAW

This Policy is governed by the laws of South Africa.

You consent to the non-exclusive jurisdiction of the High Court of South Africa in any dispute or claim under this Policy.